

## TRAFFORD COUNCIL

**Report to:** Health Scrutiny Committee  
**Date:** 28<sup>th</sup> January 2021  
**Report for:** Information  
**Report of:**

### Report Title

Lesson Learned Report for Community Response Hubs

### Summary

The brief received from the Health Scrutiny Committee was:

#### **Community Hubs success and lessons learned to aid in modelling services going forward**

The attached presentation was prepared last September and shows how we collected lessons learned during the pandemic to formulate next steps for the community hubs and the recovery and reform for health and social care in Trafford.

### Recommendation(s)

For the Health and Scrutiny Committee to read through the lessons learned presentation and for questions to be raised and discussed at the meeting.

### Contact person for access to background papers and further information:

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## **Trafford's Community Response to COVID**

The lessons learned gathered at this time, have morphed into the Living Well in My Community Strategic Design group – this is part of the Health and Social Care Recovery and Reform Programme – also referred to as the Locality plan.

There have been further successes and lessons learned since this piece of work was completed in September, and a network of 6 community hubs is still in existence and providing support to our communities during the pandemic.

There are four key workstreams that were identified from the lessons learned:

- Development of Place Based Working
- Information and Advice – creating a more cohesive offer and strategy across Trafford
- Having a Strong and Sustainable Voluntary Sector – understanding how we can provide support and funding to this sector in the future
- Reducing Health Inequalities – ensuring that data and intelligence is used at a place level to ensure that local solutions are co-produced and implemented.

The network of community hubs continue to provide support to local people in terms of:

- Access to food
- Information and Advice
- Social Isolation
- Basic Support needs

Each hub has developed it's own unique offering and is supported and connected to a wide number of partners across Trafford, including health partners.

A conversation took place at the Local Care Alliance before Christmas, and a facilitated conversation with the independent chair is planned to ensure that the Voluntary Sector are connected to all the other partners within this alliance.